

Company	Refine Solutions Pte. Ltd.
Digital Solution Name & Version Number¹	WESS - Wellness Management Software Version 2.0 - Professional Plus with Online Booking
Appointment Period	19 December 2024 to 18 December 2025
Extended Appointment Period²	19 December 2025 to 18 December 2026

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software 12 months subscription for WESS v2.0 - Professional Plus with Online Booking. Modules include: * Appointment Management * Auto SMS Reminder * Point of Sales * Customer e-Sign & Email Receipt * Customer Relationship Management * Customer Self-Registration * SMS / Email Marketing * Employee Scheduling * Auto Employee Commission Computation * Inventory Management * Business Intelligence Dashboard & Reporting * Online Booking Mobile Web App * Loyalty & Membership Management * Package & Credit Management		per License	1.00		
2) Hardware Not Applicable					
3) Professional Services Account + Online Booking Setup		per Hour	3.00		
Customer & Master Data Migration from CSV file		per Hour	2.00		
Employees Commission Consultation & Setup		per Hour	3.00		
4) Training Onsite product training, covering Setup of Customers, Employees, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Loyalty & Membership, Employees, Suppliers & Inventory, and Generate Sales Reports		per Man-day	2.00		
5) Others Not Applicable					
Total				\$ 11,800.00	\$ 11,800.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant