

Company	Flex-Solver Pte. Ltd.
Digital Solution Name & Version Number¹	F&B Connected Hub - Standard CRM with Accounting Integration
Appointment Period	09 January 2025 to 08 January 2026
Extended Appointment Period²	09 January 2026 to 08 January 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Digital Ordering QR ordering Food Menu Promotion and upsell. CRM / Customer management (Full tier) - Member contact and purchase history - Customer Segmentation - SMS/Email broadcast engine - Management dashboard Business Analytics (Flex.HQ) Management reports (Flex.HQ) Store reports (Flex.HQ) Manager portal (Flex.HQ) Payment gateway integration (FS Pay) - Visa, Mastercard, PayNow Integration to Accounting (Xero/Quickbook)		Per Year	1.00		
2) Hardware Not Applicable					
3) Professional Services Setup Scope of Work		Man Day	0.50		
Menu/Employee Import		Man Day	0.50		
4) Training Training for Managers & Training for Ground Staff with Digital Handbook		Man day	1.00		
5) Others Not Applicable					
Total				\$ 5,500.00	\$ 5,500.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant