

Company	Flex-Solver Pte. Ltd.
Digital Solution Name & Version Number¹	F&B Connected Hub - Full Package
Appointment Period	09 January 2025 to 08 January 2026
Extended Appointment Period²	09 January 2026 to 08 January 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software					
Digital Ordering QR ordering					
Food Menu					
Promotion and upsell.					
CRM / Customer management (Full tier)					
- Member contact and purchase history					
- Customer Segmentation					
- SMS/Email broadcast engine					
- Management dashboard					
Business Analytics (Flex.HQ)		Per Year	1.00		
Management reports (Flex.HQ) - Enhanced tier					
- Inventory management reports					
Store reports (Flex.HQ)					
Manager portal (Flex.HQ) - Enhanced tier					
- Notifications					
- Approval workflow manager					
- User and store access management					
Payment gateway integration (FS Pay) - Visa, Mastercard, PayNow					
SCM Inventory software module					
- Support up to 2 warehouse/outlet locations					
- Purchasing office, supplier management, stock-in/stock-out, SKU/PLU/BOM management, Cost management		Per Setup	1.00		
- Stock release, Work in progress					
- Outstanding tasks dashboard					
- Location management					
- Cloud access					
Integration to Delivery Partner (GRAB)		Per Setup	1.00		
Integration to Accounting (Xero/Quickbook)		Per Setup	1.00		
2) Hardware					
Not Applicable					
3) Professional Services					
Setup Scope of Work		Man Day	1.00		
Menu/Employee/SKU/PLU/Supplier Import		Man Day	1.00		
4) Training					
Training for Managers & Training for Ground Staff with Digital Handbook		Man Day	3.00		
5) Others					
Not Applicable					
Total				\$ 13,400.00	\$ 10,500.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year (“Extended Appointment Period”)

* Qualifying cost refers to the supportable cost to be co-funded under the grant