Company	VisionTech Pte Ltd
Digital Solution Name & Version Number[1]	AI Commerce - Package 2: CRM Version 2
Appointment Period	05 September 2024 to 04 September 2025
Extended Appointment Period[2]	05 September 2025 to 04 September 2026

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost ($)	Unit	Quantity	Subtotal ($)	Qualifying Cost * ($)
1) Software CRM Version 2 (1 Whatsapp and 1 Telegram user account) Module includes - Leads management - Customer management - Appointment Scheduling (In-build scheduler) - Communication module (Up to 1,000 conversation per month) - Marketing campaigns management (Up to 250 broadcasts per month) - Canned responses tailored to queries - Communication log - Communication template - Reporting module		Per year	1.00		
Add ons - Version 2 - Appointment Scheduling (In-build scheduler with Google and teams integration) - Communication module (Up to 1,250 from 1,000 conversation per month) - Marketing campaigns management (Up to 1,000 from 250 broadcasts per month) - Marketing broadcast management (Customised message templates) - Recommendation Module (Shopify integration with products and services catalog) - Alert system - Checkout management (Allow customers to add to cart and checkout within communication channels) - Automated conversation flow with customers		Per year	1.00		
2) Hardware Not Applicable					
3) Professional Services Software onboarding		Per man day	1.00		
System setup and configuration for lead management and communication channel setup (Whatsapp and telegram)		Per man hour	6.00		
FAQ configuration		Per man hour	4.00		
UAT and Go Live Support		Per man hour	5.00		
4) Training System training		Per man hour	4.00		
5) Others Not Applicable					
Total				$ 18,000.00	$ 7,700.00

[1] A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
[2] As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")
* Qualifying cost refers to the supportable cost to be co-funded under the grant