

Company	Exabloom Pte. Ltd.
Digital Solution Name & Version Number¹	Exabloom Chatbot - Enterprise Package, 25 users
Appointment Period	15 May 2025 to 14 May 2026
Extended Appointment Period²	15 May 2026 to 14 May 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Exabloom Customer Engagement AI Chatbot: Up to 25 key Users x 12 months Up to 15 Sales Channels Whatsapp Integration AI Middleware GenAI LLM Integration Image Support for AI Others: Secure cloud server and domain Industry standard security and authentication System backups Online user guides Email support Helpdesk portal		Per Year	1.00		
2) Hardware Not Applicable					
3) Professional Services Professional Services: Business assessment Conversation design (up to 15 channels) AI and system configuration of the following standard scenarios (up to 15 channels): General Information and FAQs Lead and Opportunity Funneling Lead follow up Appointments (Scheduling) Upselling with Vouchers Data migration (master data only) Scenario testing		Per Mandays	6.00		
4) Training Training: User Onboarding Training workshops		Per Mandays	1.00		
5) Others Not Applicable					
Total				\$ 30,000.00	\$ 16,500.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year (“Extended Appointment Period”)

* Qualifying cost refers to the supportable cost to be co-funded under the grant