

<b>Company</b>	Pepper Cloud Pte. Ltd.
<b>Digital Solution Name &amp; Version Number<sup>1</sup></b>	Pepper Cloud CRM Version 14.0 - Enterprise Unlimited Users
<b>Appointment Period</b>	07 September 2023 to 06 September 2024
<b>Extended Appointment Period<sup>2</sup></b>	07 September 2024 to 06 September 2025

wef. 28 December 2023

**Standard Packaged Solution (ie. Minimum items to be purchased)**

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Software - Pepper Cloud CRM Version 14.0 - Enterprise Unlimited Users - BUSINESS MODULE - ACTIVITY MODULE - DASHBOARD - SALES MANAGEMENT - MESSAGE MODULE - WORKFLOW AUTOMATION - ASSIST AI - CAMPAIGN MANAGEMENT - FULL INTEGRATION - CUSTOMIZATION - USER MANAGEMENT - PROFILE, ROLE & PERMISSIONS - IMPORT & EXPORT - SECURITY (2FA & Captcha)		Perpetual License (unlimited users)	1.00		
2) Hardware Not Applicable					
3) Professional Services System setup and configuration inclusive of full user onboarding and support. Includes CRM setup, custom workflow setup, social messaging set up & template creation, form customization, custom fields' setup, user setup, page view creation, integration setup, and salesflow consultation.		Per Manday	3.00		
Data Migration for business module		Per Manday	1.00		
4) Training Training for Admin User on user definition and org set up, workflow setup & usage, data import & export, setting up message templates, setting up customization, setting up integration, webform management and security management.					
Training for Standard User on data creation and management, usage of business modules, pipeline flow and visualization and usage of all other features in the CRM.		Per Manday	4.00		
Using CRM manual  (Training hours per manday is 4hours)					
5) Others Not Applicable					
<b>Total</b>				\$ 22,000.00	\$ 7,800.00

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant